Silence is golden.
1 minute to write a content-related phrase, summary, question, opinion, comment, action plan,...

Thank you for the insights to the other side of the world

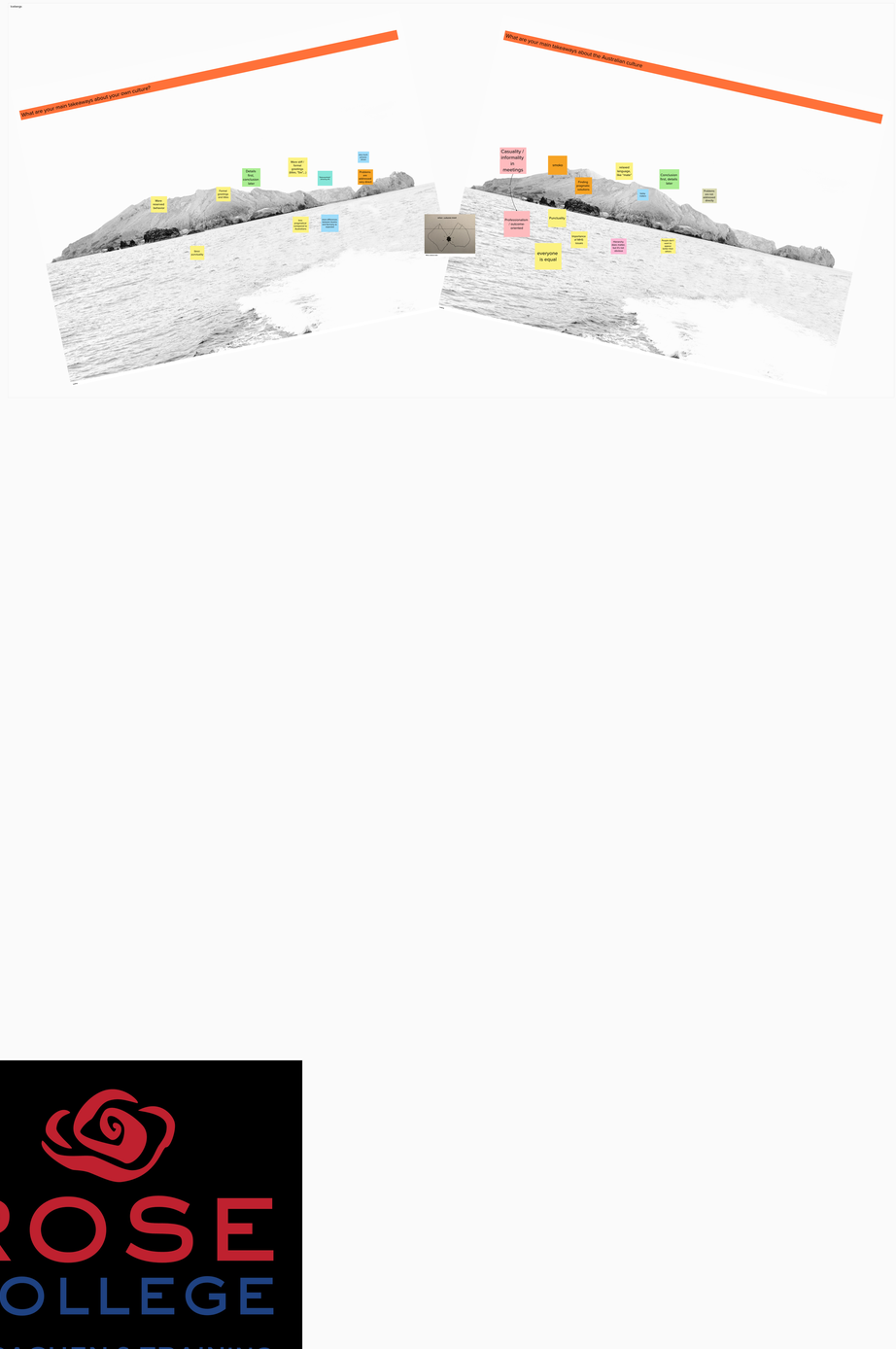
behavioural nonsensical

Australia vs. Russia - there is a big difference how vast it really is

Use a meaning full phrase instead of "Have a nice day"

Discuss possible strategies when dealing with conflict

Challenge



Inhowfar were your points fulfilled?

What's your purpose for being in this class?
What are your objectives?
What would you like to learn?

Alex

What brought me here:
- Team-member of big project in Australia

What do I like to take out of it:
- Trying to avoid typical "Fettnäppchen" in (customer) meetings
- Better understanding of Australian perspective and why someone does something or doesn't do something

Kerstin: Many australian projects

Kerstin: Improve communication with the branch/ customers/ authorities

Verena:
- Team member of Australian project (= biggest project in SSI's history)
- Want to be able to better understand the intention of the Australian colleagues and especially the customer, to avoid misunderstandings based on cultural differences
- Learn about business etiquette with Australians (what to consider, what to avoid,...) - especially in online meetings, but also when being onsite (incl. the "informal" part, e.g. business dinners,...)

Kerstin: to be able to provide good support to employees who have to travel to Australia

our project manager suggested to participate

to understand those "down under" a bit better

(long term collaboration with Australians ahead)

Karin:
a) Communication with Australian people
b) Long work permits and communications with the different authorities
c) How do people greet each other? To take the right salutations